



Community Update

November 2010 Community Update

Welcome to the November 2010 edition of the CorasWorks Community Update. We celebrate Thanksgiving in the United States tomorrow and for those of you across the world who may not be familiar with Thanksgiving, it's a holiday we celebrate to express thankfulness, gratitude, and appreciation for all the good and wonderful things in our life. CorasWorks has a lot to be thankful for, starting with our dedicated customers and partners who invested in us and who continue to trust us to solve their business needs. We're also thankful for all of you around the world who continue to express an interest in CorasWorks and keep us innovating, improving, and working to earn your business. Thank you to everyone!

Solution Highlights

Idea Management for SharePoint

- **Webcast: Idea Management Solution** - Please join us for a webcast at **1pm EST on Thursday, December 2, 2010**. The webcast provides an overview of idea/innovation management and walks you through the three phases of innovation - Ideation, Management, and Execution - using our Idea Management solution. [Click here to register for the webcast](#).
- **Blogs** - Read William's recent blog posts on innovation:
 - [The Job of an Innovation System In Your Business](#) - In this article, William discusses exactly why having an innovation management solution such as CorasWorks' Idea Management solution is crucial for success when a company sees a need for innovation and then wants to move forward with the implementation of that innovation.
 - [5 Core Questions to Frame Your Current Approach to Innovation](#) - In this post, William discusses how organizations can frame their approach to innovation through five key questions about the directions the creation, management, and implementation of that innovation should take. The discussion takes into account key variables such as business objectives, organization culture, and more.

Project Portfolio Management

- **Missed our webcast?** - For those of you who missed our recent PPM webcast, we're making a recording available for a limited time only. [Click here to access the webcast](#) (No Recording Key is required, but you do need Microsoft Live Meeting for viewing.)

Mobile-Enable CorasWorks Solutions

- Just a reminder: you can mobile-enable our solutions, and access them from any phone with a browser. For example, with PPM, you can view and update project status and KPIs, add new tasks or update existing tasks, or even approve requests or other items. [Click here to learn more, or register for a demo](#).

CorasWorks Toolbar

- [CorasWorks Toolbar Mark 2](#) - Adam Macaulay recently posted this article about the newly updated CorasWorks Toolbar, which was designed to help the Solution Developer by making the add-ons in v11 accessible with a simple click.

Holiday Support Hours

CorasWorks' offices will be closed in observance of the Thanksgiving holiday in the United States. The office will be closed from the evening of Wednesday, November 24th, through the morning of Monday, November 29th.

Although our offices are closed, the CorasWorks Community site is always available (<http://community.corasworks.net>). Common support questions are addressed via the Forums and Blogs, accessible from within the Community. In addition, we will be providing customer support for **emergency** issues. To receive customer support for emergency issues:

- Please leave us a phone message regarding your issue on the CorasWorks Support number: 703-797-1881 Option 4;
- Or email your issue to the CorasWorks Support email address (support@corasworks.net);
- CorasWorks will be responding to urgent requests as soon as possible.

Support for non-urgent issues left between the evening of November 24th through November 28th will be addressed when the office re-opens on Monday, November 29th, 2010. During this time, please feel free to visit the CorasWorks Community for more information (<http://community.corasworks.net>).



Call us
866.580.3115



Request
more info.



twitter
FOLLOW US



facebook



LinkedIn